

Technical Support Champion

Passionate about customer service? Pushing your current job to the limits? Keen to take on more responsibility? Know you have great ideas but nobody is listening?

Then we have the perfect opportunity for you.

About Us

We are Rapid Prototyping Systems Limited, a family-owned business producing world-class software. We have a clear direction, great products and a great team.

What We Do

We develop software to help professionals sell Conservatories, Sunrooms, Garden Rooms and Bathrooms in the UK, America and Canada. By showing the consumer a 3D presentation of their designs on screen before they buy, we help make things clear for everyone and help our customers sell more.

Our Plan

We rent our software to a growing list of users. Customer retention is the key, hence the need for customer support. We invest heavily in new product development, staff development and keeping up with new technology such as Augmented Reality and Virtual Reality.

What About me?

You need to be a motivated self-starter with excellent communication skills, good technical skills and mainly a passion for looking after customers. All our staff are empowered to develop their job roles and put forward suggestions to improve the business and benefit from a profit-based bonus scheme.

Am I Qualified?

We recruit based on a person's ability to do the job, not on paper qualifications. All necessary training will be provided

Our recruitment process is designed to find the right person for the job, not the most qualified.

Why Work For Us?

We offer a starting salary of £25,000 - £30,000, plus: 33 days of holiday a year (including bank holidays) and an early finish on a Friday.

Once you've completed the probation period you will be eligible to join our employee benefit scheme. We also operate a share option scheme by invitation.

How to Apply

Please send an email with your application to jobs@rpssoftware.co.uk proposing ways you could contribute to our business. Candidates must be eligible to live and work in the UK.

Location: The role is mainly working from home however, you may be required to work from other locations occasionally as required by the business. Applications will only be accepted from the North West of England.